

Community-Wide Partnerships Community Services

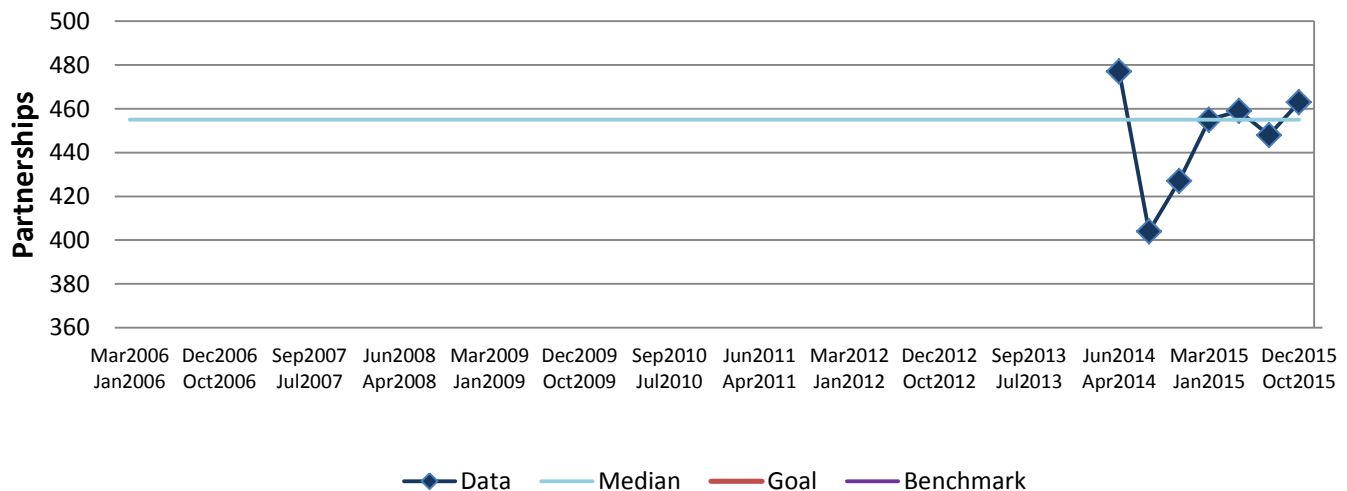


KPI Owner: Faith Aeilts

Process: Strengthen Strategic Partnerships

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 459 Partnerships Apr - June 2015 Goal: TBD Benchmark: TBD		Data Source: SPP Report Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Manual count of agreements reported by managers, as entered in SPP report (NPI 4.1N) Why Measure: CSBG requirement, strategic plan goal Next Improvement Step: Validate problem		
How Are We Doing?					
Mar2011-Oct2015 5 Year Goal	Mar2011-Oct2015 5 Year Average		Dec2015-Oct2015 Goal	Dec2015-Oct2015 Actual	
TBD	448		TBD	463	
Partnerships	Partnerships		Partnerships	Partnerships	

Community-Wide Partnerships



Root cause analysis is not applicable for in input/demand for service measure.